

Inactive Accounts

A client account will be categorised as inactive, if no trades have been carried out since last 12 (Twelve) months across all exchanges i.e. NSE, BSE, NCDEX and MCX.

For example: Client Account XYZ trades on March 1st 2019 and does not further trade for next 1 year across the exchanges i.e. NSE, BSE, NCDEX and MCX. The Account XYZ would be categorised as inactive on March 1, 2020.

Reactivation of Client Accounts

Client accounts that have been categorised as 'Inactive' can be reactivated only after receiving updated information related to KYC from concerned client. Dhani Stocks Limited (Formerly Indiabulls Securities Limited & Indiabulls Commodities Limited) shall also have the discretion to reactivate a trading account, after doing adequate due diligence, as the company may consider fit and proper.

For any queries, client can get in touch with our Centralized Customer Care helpline at 022-61446300 or by sending a mail at helpdesk@dhani.com or at grievances_dsl@dhani.com

Compliance officer details are as under:

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