

Investor Complaint Data – Stock Broker
Detail of disposal of complaints for the month of February 2024

S.No	Received From	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution Time (In Days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Direct from Investors	0	1	1	1	0	0	6
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	1	7	8	6	2	0	13
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	1	8	9	7	2	0	

Trend of monthly disposal of complaints

S. No	Month	Carried forward from previous month	Received	Resolved	Pending
1.	Apr-23	2	6	7	1
2.	May-23	2	3	3	2
3.	June-23	2	3	4	1
4.	July-23	1	6	4	3
5.	Aug-23	4	11	13	2
6.	Sep-23	2	3	5	0
7.	Oct-23	0	5	4	1
8.	Nov-23	1	4	4	1
9.	Dec-23	1	4	5	0
10.	Jan-24	0	5	4	1
11.	Feb-24	1	8	7	2

Trend of annual disposal of complaints

S. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-2018	3	132	126	9
2	2018-2019	9	126	125	10
3	2019-2020	10	177	175	12
4	2020-2021	12	126	132	6
5	2021-2022	6	149	152	3
6	2022-2023	3	79	80	2
	Grand Total		789	790	