

## Investor Grievances Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email ID
Customer Care	Mr. Hitesh Gohil	One International Centre (formerly IFC), Tower1, 4 <sup>th</sup> Floor, Plot No. 612-613, Elphinstone Mills Compound, Senapati Bapat Marg, Mumbai, Maharashtra	022-61446300	<a href="mailto:helpdesk@dhani.com">helpdesk@dhani.com</a>
Head of Customer Care	Mr. Hitesh Gohil		022-71907190	<a href="mailto:DSLheadcustomercare@dhani.com">DSLheadcustomercare@dhani.com</a>
Compliance Officer (Trading)	Mr. Rajkumar Gupta	Plot No. 422 B, 5 <sup>th</sup> Floor, Udyog Vihar, Phase IV, Gurgaon – 122016, Haryana.	022-61446310	<a href="mailto:complianceofficer@dhani.com">complianceofficer@dhani.com</a>
Compliance Officer (DP)	Mr. Akshay Kumar Tiwary		022-61446320	<a href="mailto:complianceofficer_dp@dhani.com">complianceofficer_dp@dhani.com</a>
Chief Executive Officer (CEO)	Mr. Divyesh Shah	One International Centre (formerly IFC), Tower1, 4 <sup>th</sup> Floor, Plot No. 612-613, Elphinstone Mills Compound, Senapati Bapat Marg, Mumbai, Maharashtra	022-61891805	<a href="mailto:ceo.securities@dhani.com">ceo.securities@dhani.com</a>

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at:

- NSE: <https://investorhelpline.nseindia.com/NICEPLUS/> or [ignse@nse.co.in](mailto:ignse@nse.co.in)
- BSE: <https://bseindia.com/ecomplaint/frmlInvestorHome.aspx> or [is@bseindia.com](mailto:is@bseindia.com)
- NCDEX: <https://ncdex.com/grievances> or [ig@ncdex.com](mailto:ig@ncdex.com)
- MCX: [grievance@mcxindia.com](mailto:grievance@mcxindia.com)

or Depository at:

- NSDL: <https://epass.nsdl.com> or [relations@nsdl.co.in](mailto:relations@nsdl.co.in)
- CDSL: <https://cdslindia.com/Footer/grievances.aspx> or [complaints@cdslindia.com](mailto:complaints@cdslindia.com)

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES / Exchange / Depository portal.